

St Richards Road Surgery

Access Questionnaire and Feedback Proforma January 2017

Dear Patient

We are proposing to change our opening hours at our branch surgery on Golf Road from 08:00 - 13:00 from 1 April 2017 (see Patient Newsletter - January 2017 for more details).

In order to identify the impact this proposal will have on those patients who prefer to be seen at our branch surgery on Golf Road, and to identify when patients prefer to access our services, we have designed this short questionnaire and feedback proforma.

Your responses and feedback will be completely anonymous.

Please place a tick in the box beside the answer(s) that applies to you in each case.

1. Which surgery do you REGULARLY attend?

	tick		tick
St Richard's Road	<input type="checkbox"/>	Golf Road Surgery	<input type="checkbox"/>

2. Which surgery do you PREFER to attend?

	tick		tick
St Richard's Road	<input type="checkbox"/>	Golf Road Surgery	<input type="checkbox"/>

3. How do you NORMALLY access the surgery for your appointment?

	tick		tick
On foot	<input type="checkbox"/>	Bicycle	<input type="checkbox"/>
Local bus	<input type="checkbox"/>	Taxi	<input type="checkbox"/>
Car	<input type="checkbox"/>	Other, please detail below	<input type="checkbox"/>

4. If you travelled to the surgery today by car did you find it easy to park?

	tick		tick
Yes		No	

5. Within the following time bands, what time do you normally prefer to book your appointments for?

	tick		tick
08:00 – 10:00 hours		10:00 – 12:00 hours	
12:00 – 14:00 hours		14:00 – 16:00 hours	
16:00 – 18:00 hours		Other, please detail below	

6. Please tick which age group you fall within and which best describes what you are doing at present.

18 - 24	25 - 34	35 - 59	60 - 74	75+

Full time Education	Part time work	Full time work	Unemployed	Permanently sick or disabled	Retired	Looking after the home

We would be interested to hear from you if you have any comments regarding our proposal to change Golf Road Surgery opening times. Please use the space below to let us know and thank you for your time and support in completing this access questionnaire and providing your feedback.